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**From:** surren.dookhan@emc.com  
**Sent:** Thursday, December 01, 2011 3:13 PM  
**To:** Khan, Annie (DPH)  
**Subject:** RE: Flowcharts  
**Attachments:** Unknowns.doc

I don't have Visio, but I do have a Visio viewer.  
Find the enclosed for the first one, "Unknowns"...took me about 15 minutes to copy/paste into Word :) ...I haven't opened up the others yet...

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**From:** Khan, Annie (DPH) [<mailto:annie.khan@state.ma.us>]  
**Sent:** Thursday, December 01, 2011 2:44 PM  
**To:** dookhan, surren  
**Subject:** RE: Flowcharts

Why not?

Fine: I will print it out and you can review it.

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**From:** [surren.dookhan@emc.com](mailto:surren.dookhan@emc.com) [<mailto:surren.dookhan@emc.com>]  
**Sent:** Thursday, December 01, 2011 2:42 PM  
**To:** Khan, Annie (DPH)  
**Subject:** RE: Flowcharts

Hunny - I don't have visio at home or work

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**From:** Khan, Annie (DPH) [<mailto:annie.khan@state.ma.us>]  
**Sent:** Thursday, December 01, 2011 2:23 PM  
**To:** dookhan, surren  
**Subject:** Flowcharts

MS Visio master . . See if you can make this easier on the eye and less confusing.